



First response service

Respironics V200 and Esprit Critical Care Ventilators service agreements

First Response Service Agreements support factory trained customers who service their own Respironics V200 or Esprit Ventilators. You provide the preventive maintenance and repair labor, and we will provide the parts and remote assistance with the Respi-Link Remote Diagnostic System and our expert technical support staff. If you still have trouble, we will priority dispatch a field service specialist to complete the repair at no additional charge.

First Response Service Agreement package

- Repair parts
- 12,500-hour preventive maintenance kit (included if the Emerald or Diamond preventive maintenance option is purchased)
- Repair labor if an on-site back-up visit is required
- Repair travel if an on-site back-up visit is required
- Repair priority if back-up visit is required
- Respi-Link (option B) - remote base software and enhanced option installation plus remote diagnostic support

Items not covered by a First Response Service Agreement include accessories external to the ventilator such as, but limited to, carts, filters, oxygen sensors, oxygen hoses, patient circuit components, humidifiers, humidifier accessories, back-up batteries and external batteries.

Repair-Only First Response Service Agreements (preventive maintenance not included)		
Period	Part Number	Features
1 year	1026795	First Response Service Agreement package
2 years	1026796	First Response Service Agreement package
3 years	1026797	First Response Service Agreement package

Emerald First Response Service Agreements (repair and 12,500-hour preventive maintenances)		
Period	Part Number	Features
1 year	1026801	First Response Service Agreement package plus one 12,500-hour preventive maintenance kit
2 years	1026802	First Response Service Agreement package plus one 12,500-hour preventive maintenance kit
3 years	1026803	First Response Service Agreement package plus one 12,500-hour preventive maintenance kit

(continued on back page)

Diamond First Response Service Agreement (high annual hours)

Period	Part Number	Features
3 years	1026804	First Response Service Agreement package plus two 12,500-hour preventive maintenance kits



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