



Standard service

BIPAP Focus Ventilator service agreements

Standard Service Agreements support customers who desire complete service on their Respironics BiPAP Focus Ventilators. You can be confident that your ventilators will be serviced on time and the right way by product experts.

Items not covered by a Depot or On-Site Service Agreement include accessories external to the BiPAP Focus ventilator such as, but not limited to, carts, filter, oxygen sensors, oxygen hoses, patient circuit components, humidifiers and humidifier accessories.

The BiPAP Focus Depot Service Agreement package

- All repair and preventive maintenance* parts
- All repair and preventive maintenance* labor
- Return shipping to customer

Service Agreement Uptime Guarantee (on-site service only)

Philips Hospital Respiratory Care Services guarantees that any BiPAP Focus ventilator will not be out of service due to a failure for more than 4 days per calendar year or we will extend the service agreement on that device as indicated below.

The BiPAP Focus On-Site Service Agreement package

- All repair and preventive maintenance* parts
- All repair and preventive maintenance* labor
- All repair and preventive maintenance* travel
- Service Agreement Uptime Guarantee

* Preventive maintenance included only if a Ruby or Emerald Plan is purchased.

Days out of service	Service agreement extension
5 to 6 days	1 month
7 to 8 days	2 months
> 8 days	1 year

Repair-Only Depot Service Agreements (preventive maintenance not included)		
Period	Part Number	Features
1 year	1049855	BiPAP Focus Depot Service Agreement package
2 years	1049856	BiPAP Focus Depot Service Agreement package
3 years	1049867	BiPAP Focus Depot Service Agreement package

Ruby Depot Service Agreements (excludes bilevel valve replacement)		
Period	Part Number	Features
1 year	1049871	BiPAP Focus Depot Service Agreement package plus one annual preventive maintenance
2 years	1049872	BiPAP Focus Depot Service Agreement package plus two annual preventive maintenances
3 years	1049873	BiPAP Focus Depot Service Agreement package plus three annual preventive maintenances

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Emerald Depot Service Agreements (includes bilevel valve replacement)		
Period	Part Number	Features
1 year	1049876	BiPAP Focus Depot Service Agreement package plus one bilevel valve replacement
2 years	1049877	BiPAP Focus Depot Service Agreement package plus one bilevel valve replacement and one annual preventive maintenance
3 years	1049878	BiPAP Focus Depot Service Agreement package plus one bilevel valve replacement and two annual preventive maintenances

Repair-Only On-Site Service Agreements (preventive maintenance not included)		
Period	Part Number	Features
1 year	1049868	BiPAP Focus On-Site Service Agreement package
2 years	1049869	BiPAP Focus On-Site Service Agreement package
3 years	1049870	BiPAP Focus On-Site Service Agreement package

Ruby On-Site Service Agreements (excludes bilevel valve replacement)		
Period	Part Number	Features
1 year	1049874	BiPAP Focus On-Site Service Agreement plus one annual preventive maintenance
2 years	1049904	BiPAP Focus On-Site Service Agreement plus two annual preventive maintenances
3 years	1049875	BiPAP Focus On-Site Service Agreement plus three annual preventive maintenances

Emerald On-Site Service Agreements (includes bilevel valve replacement)		
Period	Part Number	Features
1 year	1049879	BiPAP Focus On-Site Service Agreement plus one bilevel valve replacement
2 years	1049880	BiPAP Focus On-Site Service Agreement plus one bilevel valve replacement and one annual preventive maintenance
3 years	1049881	BiPAP Focus On-Site Service Agreement plus one bilevel valve replacement and two annual preventive maintenances

Please visit www.philips.com/bipapfocus



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