



First response

Respironics V60 Ventilator service agreements

First Response Service Agreements support factory trained customers who service their own Respironics V60 Ventilators. You provide the preventive maintenance and repair labor, and we will provide the parts and remote assistance with the Respi-Link Remote Diagnostic System and our expert technical support staff. If you still have trouble, we will priority dispatch a field service specialist to complete the repair at no additional charge.

First Response Service Agreement package:

- Repair parts
- Repair labor if an on-site back-up visit is required
- Repair travel if an on-site back-up visit is required
- Repair priority if back-up visit is required
- Respi-Link (Option B) - remote base software and enhanced option installation plus remote diagnostic support

Items not covered by a First Response Service Agreement include accessories external to the ventilator such as, but not limited to, carts, filters, oxygen sensors, oxygen hoses, patient circuit components, humidifiers and humidifier accessories.

Repair-Only First Response Service Agreements (preventive maintenance not included)		
Period	Part Number	Features
1 year	1061208	First Response Service Agreement package
2 years	1061209	First Response Service Agreement package
3 years	1061210	First Response Service Agreement package
4 years	1061211	First Response Service Agreement package

Please visit www.philips.com/V60



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Philips Healthcare is part of Royal Philips Electronics

www.philips.com/healthcare
healthcare@philips.com
fax: +31 40 27 64 887

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Philips Healthcare
Global Information Center
P.O. Box 1286
5602 BG Eindhoven
The Netherlands