



Standard service

Respironics V60 Ventilator service agreements

Standard Service Agreements support customers who desire complete service on their Respironics V60 Ventilators. You can be confident that your ventilators will be serviced on time and the right way by product experts.

Standard Service Agreement package

- All repair and preventive maintenance* parts
- All repair and preventive maintenance* labor
- All repair and preventive maintenance* travel
- Respi-Link (option B) - remote base software and enhanced option installation plus remote diagnostic support
- Repair priority
- Service Agreement Uptime Guarantee

* Included only if a preventive maintenance plan is purchased

Items not covered by a Standard Service Agreement include accessories external to the ventilator such as, but not limited to, carts, filters, oxygen sensors, oxygen hoses, patient circuit components, humidifiers and humidifier accessories.

Service Agreement Uptime Guarantee

Philips Hospital Respiratory Care Services guarantees that any Respironics V60 Ventilator will not be out of service due to a failure for more than four days per calendar year or we will extend the service agreement on that device as indicated below.

| Days out of service | Service agreement extension |
|---------------------|-----------------------------|
| 5 to 6 days | 1 month |
| 7 to 8 days | 2 months |
| > 8 days | 1 year |

| Repair-Only Service Agreements (preventive maintenance not included) | | |
|--|-------------|------------------------------------|
| Period | Part Number | Features |
| 1 year | 1060606 | Standard Service Agreement package |
| 2 years | 1060617 | Standard Service Agreement package |
| 3 years | 1060618 | Standard Service Agreement package |
| 4 years | 1060619 | Standard Service Agreement package |

| Service Agreements with preventive maintenance | | |
|--|-------------|---|
| Period | Part Number | Features |
| 1 year | 1060620 | Standard Service Agreement package plus one on-site preventive maintenance |
| 2 years | 1060621 | Standard Service Agreement package plus two on-site preventive maintenances |
| 3 years | 1060622 | Standard Service Agreement package plus three on-site preventive maintenances |
| 4 years | 1060623 | Standard Service Agreement package plus four on-site preventive maintenances |

Please visit www.philips.com/V60



© 2009 Koninklijke Philips Electronics N.V.
All rights are reserved.

Philips Healthcare reserves the right to make changes in specifications and/or to discontinue any product at any time without notice or obligation and will not be liable for any consequences resulting from the use of this publication.

Philips Healthcare is part of Royal Philips Electronics

www.philips.com/healthcare
healthcare@philips.com
fax: +31 40 27 64 887

Printed in the U.S.A.
4522 962 55101 *AUG 2009

Philips Healthcare
Global Information Center
P.O. Box 1286
5602 BG Eindhoven
The Netherlands